



The Virginia AAHAM Insider

A Newsletter by and for the members of the Virginia Chapter of AAHAM

The President's Message

Inside this issue:

📧 President's Message – Fall 2025 📧

"Even if something is left undone, everyone must take time to sit still and watch the leaves turn." — Elizabeth Lawrence

Happy Fall, Y'all!

I hope you take this quote to heart and find a moment to pause and enjoy the stunning beauty of the season. While cooler days and nights have arrived, summer still peeks in now and then to keep us on our toes.

There have been some exciting changes at the national level. As you may have seen in recent emails, the Board of Directors unanimously approved a new partnership with Miller Wenhold Association Management. This marks a new chapter for AAHAM, with Miller Wenhold bringing a strong commitment to member value, operational excellence, and advocacy leadership. **Please note:** due to the transition, certification testing is currently on hold until November 1st. More details will follow as the transition progresses.

We have so much to be thankful for, and I hope to see you at one of our upcoming events:

📅 Certification Webinars Start: Friday, September 26, 2025

Register here: <https://vaaaham.starchapter.com/meetinginfo.php?id=23&ts=1755440543>

📍 Networking Event & Conference – Charlottesville

Dates: October 8–9, 2025

<https://vaaaham.starchapter.com/meetinginfo.php?id=17&ts=1756299930>

<https://vaaaham.starchapter.com/meetinginfo.php?id=16&ts=1755598674>

📍 ANI – Baltimore, MD Dates: October 20–22, 2025

<https://aaham.org/page/2025ANI>

Winter Conference – Kingsmill Resort, Williamsburg

Dates: December 10–11, 2025

Watch our Communications page for registration updates.

Thank you all for your continued support of AAHAM. The partnerships and networking opportunities are truly valuable, and we'd love to hear your ideas or feedback. Feel free to reach out to us at Info@vaaaham.com — one of us will be in touch!

Pam Cornell

President

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FACEBOOK.COM/VAAAHAM

LINKEDIN: The Virginia Chapter of AAHAM

INSTAGRAM: VAAAHAM



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Virginia Hospital Advocate Newsletter

Join the Hospital Grassroots Network!

Sign up for the VHHA Hospital Grassroots Network to join our rapid response network that helps legislators understand the importance of a pending health care vote or issue.

The Virginia Hospital Advocate newsletter will also help keep you updated on key issues so that you're informed and ready to respond when an urgent action alert is issued.



Register online today!



Support Dedicated Legislators through HosPAC!

HosPAC is VHHA's political action committee. HosPAC provides organized, effective political action by supporting candidates who will work to improve quality health care through policies that recognize the importance of Virginia's hospital and health systems.

To contribute, please visit www.VAHosPAC.com.

HosPAC participation is strictly voluntary and not tax deductible.





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The Power of Situational Leadership in Health Care Finance



In today's complex and rapidly evolving health care landscape, there's no one-size-fits-all approach to leadership. That's why situational leadership remains a critical model for finance leaders navigating a wide range of challenges. From managing cross-functional teams to responding to regulatory shifts and economic uncertainty. This approach emphasizes adaptability, encouraging leaders to adjust their style based on the readiness, experience, and motivation of their teams. For CFOs and finance directors, this means knowing when to be directive during high-stakes initiatives like budget overhauls or system conversions, and when to empower and coach teams through change management or innovation efforts.

Situational leadership is particularly relevant in health care finance, where departments may include a mix of tenured professionals, early-career analysts, and outsourced partners. By aligning leadership style with team needs, leaders foster accountability and engagement, while maintaining agility in decision-making. Ultimately, this approach strengthens team performance and drives better outcomes, not just for the finance department, but for the broader organization. As financial stewards in a mission-driven industry, our ability to flex our leadership style can make the difference between simply managing a budget and truly leading a transformation.

By Zak Kruse of KeyBridge Medical Revenue Care

Reach out to Susan McDonald at smcdonald@keybridged.com for more information about how KeyBridge RCM services can serve you.





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VA AAHAM Executive Board Elections 2026-2027



The Virginia Chapter of AAHAM Nominating Committee presents the following individuals as candidates for the 2026-2027 Executive Board. Voting will be open until November 1st, and the elected officers will take the oath of office at the Annual December in Williamsburg.

All ballots will have provisions for write-in votes for each office. Election of the nominees shall require a simple majority of those voting.

Additional information regarding nominations and voting can be found in the Chapter By-Laws and Regulations available on the Chapter website www.vaaaham.com, under Chapter Information.

Respectfully,

The Virginia Chapter of AAHAM 2025 Nominating Committee:

Linda Patry, CRCE, Chairperson

David Nicholas, CRCE, Member

Michael Whorley, CRCE, Member

Now Let's meet your Candidates:





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VA AAHAM Executive Board Elections 2026-2027



President - Amy Beech, CRCE, CRCS

Amy serves as a Patient Financial Services Manager with over 17 years of experience in healthcare revenue cycle operations at Augusta Health. She began her career as an insurance accounts receivables representative and has since held roles as an Insurance Team Lead and Patient Financial Services Supervisor. Each step has deepened her understanding of the field and strengthened her passion for helping both patients and teams navigate the financial side of healthcare.

Ms. Beech earned her bachelor's degree in healthcare administration from Western Governors University and joined AAHAM in 2009 after obtaining her CRCS certification. She later went on to earn the CRCE, and has been actively involved in the Virginia Chapter ever since. Over the years, Amy has had the privilege of serving as Chapter Secretary for four years, First Vice President for another four, and most recently, she returned to the role of Secretary for another term. Amy truly values the relationships she has built through AAHAM and the opportunities it's provided for growth, both professionally and personally.

Amy lives in Stuarts Draft with her husband and their two boys. She loves to travel and get to the beach whenever she can. She is excited to continue supporting the growth and success of our Virginia AAHAM Chapter and looks forward to the connections and progress still to come.





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VA AAHAM Executive Board Elections 2026-2027



First Vice-President – Cathy Price-Campbell, CRCP, CRCR

Cathy Price serves as SVP, of Client Development at Knowtion Health and has 25 years of experience in the healthcare industry working in professional and hospital revenue cycle.

Since 2022, she has worked with the Virginia Chapter of AAHAM Board as the 2nd Vice President. In this role, she has managed all educational sessions, secured speakers, booked venues, selected menu options, and planned for networking and entertainment.

Cathy resides in Winchester, VA with her 2 children, Wyatt and Wesley, and enjoys camping and gardening.

Second Vice-President Stephan (Leo) Sutton, CRCE, CRIP, CRCP, CRCS, CCT

Leo Sutton collaborates with a cross functional team handling workflow optimization and documentation in support of finance and revenue cycle at Inova Health. His areas of expertise include hospital and physician finance and revenue cycle operations. Leo has a Master of Business Administration with a concentration in finance and marketing from George Mason University. He has attained six Epic certifications in Resolute Hospital Billing, Resolute Professional Billing, MyChart, and Single Billing Office.





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VA AAHAM Executive Board Elections 2026-2027



Inova Health is Northern Virginia's leading nonprofit healthcare provider and serves more than two million individuals annually through an integrated network of hospitals, primary and specialty care practices, emergency and urgent care centers, outpatient services and destination institutes. Inova's five hospitals are consistently recognized by the Centers for Medicare and Medicaid Services (CMS), U.S. News & World Report Best Hospitals and Leapfrog Hospital Safety Grades for excellence in healthcare. Inova is home to Northern Virginia's only Level 1 Trauma Center and Level 4 Neonatal Intensive Care Unit. Its hospitals have a total of 1,936 licensed beds.

Treasurer - Arlynn Flecker

Arlynn Flecker currently serves as the Vice President of Compliance and Client Experience at Nationwide Credit Corporation, bringing more than two decades of expertise in healthcare finance and revenue cycle management. Over the past 20 years, she has worked closely with healthcare clients, developing a deep understanding of industry challenges and best practices.

A committed member of the Virginia Chapter of AAHAM, Arlynn has served as Treasurer for the past two years. Prior to that, she held the role of Communications Chair, where she helped enhance member engagement and chapter visibility. Her leadership and dedication have consistently supported the chapter's growth and success.

Arlynn's extensive background in compliance, client relations, and financial operations positions her as a knowledgeable and dependable candidate. She is passionate about advancing the goals of AAHAM and is eager to continue contributing her skills and experience to support the chapter's mission.





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VA AAHAM Executive Board Elections 2026-2027



Secretary – Sara Quick, CRCS, CCT

Sara currently serves as the Patient Data Quality & Training Coordinator for the Medicare team at Augusta Health. She is considered as the “go-to” person for all things Medicare. Sara has worked in healthcare for 28 years and joined AAHAM in 2010 to expand her educational opportunities and to benefit from the networking possibilities.

In her spare time, Sara enjoys working on home DIY projects, gardening, traveling, and spending time with her family. She is also skilled in solving jigsaw puzzles quickly, typically only spending one to two hours for a 1,000-piece puzzle.

Secretary – Danielle Sadrack

Results-driven business development leader with a strong background in financial analysis, sales strategy, and accounting leadership. As Director of Business Development at Credit Control Corporation, Danielle leverages a decade of healthcare accounting experience to optimize financial operations and revenue cycle management.

Holding a bachelor’s degree in accounting from Old Dominion University, Danielle applies a data-driven approach to decision-making, helping organizations improve financial performance and achieve strategic objectives. Passionate about problem-solving, relationship-building, and delivering impactful financial insights, she thrives in dynamic environments that foster business growth and operational excellence.





Woodrow Samuel Scholarship




Woodrow Samuel Annual Scholarship Program

Purpose:

To provide educational funds and support to new and current students enrolled in an accredited college or school.


Learn More



Our Website
www.vaaaham.com



Our Contact
info@vaaaham.com



Empowering the future of healthcare revenue cycle excellence.






The Virginia AAHAM Insider

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Woodrow Samuel Scholarship

Purpose:

The Virginia State AAHAM Scholarship Award was established with the primary purpose of educating its membership in the management of health care receivables. As the chapter increased in membership and cash equity, the concept of a scholarship program was initiated by the Executive Board of Directors and was first offered in the fall of 1987.

The Executive Board of Virginia AAHAM has continued to make the scholarship program available as it is believed educational funds are a benefit to individual members, the Chapter, and dependents of our members. In 2007, the name of the scholarship was changed to the Woodrow Samuel Scholarship Award to recognize a lifetime member of the Virginia State AAHAM organization.

A maximum of \$1,500 scholarship award will be given.

Eligibility:

Eligible nominees must:

- Be a Virginia AAHAM member, a child of a Virginia AAHAM member, or a grandchild of a Virginia AAHAM member as of January 1 or the current year.





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Woodrow Samuel Scholarship

- Eligible nominees can apply for the scholarship award on an annual basis.
- Members must be employed full time in a healthcare related field or a retired member and dependents must be enrolled in an accredited college or school.
- Chapter dues of the member must be paid prior to the acceptance of requested scholarship applications.
- Classes taken must be taken during the current school year.

Nomination Procedure:

Nominees must:

- Complete the application form
- Include at least one letter of reference
- Include or attach any documentation you would like to have considered
- Include an essay on why winning the scholarship is important





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Woodrow Samuel Scholarship

Submission:

The form will be completed and returned to the address listed at the end of the application.

This application will be postmarked no later than **October 15th** of the year.

The application is submitted to the Virginia State AAHAM Scholarship Chairperson.

All application materials and supporting documentation will be reviewed by the Virginia

State Scholarship Committee. After all applications are reviewed, the applicant will be

Notified if they have been selected as a Scholarship recipient by the Chair of the

Scholarship Committee.

Review Process:

All applications will be reviewed and scored by the Scholarship Committee. Points are awarded based on the following criteria:

- Active in school related organizations (e.g. Honor Society, FFA, Ecology Club, Science Club, Beta Club, Student Council, etc.)
- Elected leadership position in school or community related clubs or organizations
- Demonstrates community involvement (e.g., Membership in Scouts, 4-H, civic groups/club, volunteer work





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Woodrow Samuel Scholarship

- References
- Essay (Explains why _____ is important to the applicant and/or his/her family.)
- Awards received for school or community involvement

Section A – Application

Type or print all answers clearly. Fill in all information completely. Use a blank sheet of Paper to continue answers, and number them to correspond with the question number (For example, D – Goals).

Last Name _____ First Name _____ MI _____

Address _____

City _____ State _____ Zip Code _____

Daytime Telephone _____ Evening Telephone _____

Date of Birth _____ E-mail address _____





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Woodrow Samuel Scholarship

Present Place of Employment or Accredited School _____

Address of Employer or School _____

Dollar Amount of Scholarship Being Requested _____

Section B – Education

Current School/College You Plan to Attend _____

Section C – Essay and Reference Letter

For Virginia members, please write an essay in 250 words or less on how the healthcare Field has benefited you and the reason you would like to further your education. For Dependents of Virginia State AAHAM members, please write an essay in 250 words or Less on the reason you would like to further your education and the reason you have Chosen your career field major. Feel free to list any education experiences which have made this Scholarship important to you.. Submit your answer on a separate sheet that includes





Woodrow Samuel Scholarship

Your full name in the upper right-hand corner. A reference letter must accompany the application. It must state the reason why they feel the candidate deserves to win the scholarship.

Section D – Signatures

I certify that the information on this application is correct and represents the candidate to
The best of my knowledge.

Applicant's Signature

Date Application

Submitted

Section E – Submission and Deadlines

Applications must include all signatures and titles. It must also include your written
Essay and reference letter. Submission deadline is _____. The application is
To be submitted to:

Amy H. Beech, CRCE
Augusta Health
Patient Financial Services Manager
P.O. BOX 1000
Fishersville, VA. 22939
(540) 245-7216
abeech@augustahealth.com





Brenda Chambers Certification Scholarship Program...

Brenda Chambers Certification Scholarship Program

Who is it for?

This scholarship is meant for people that are truly interested in becoming AAHAM Certified but would have difficulty paying for it on their own and are not receiving funds from their employer for this purpose. This would be for any of the AAHAM Certification programs that AAHAM offers (CRCS, CRCP, CRIP, CRCE or CCT).

Contact: Amy Beech |
abeech@augustahealth.com



The Virginia Chapter of
AAHAM
 American Association of Healthcare
 Administrative Management
*Empowering the future of healthcare
 through quality excellence*

www.vaaaham.com
info@vaaaham.com





The Virginia AAHAM Insider

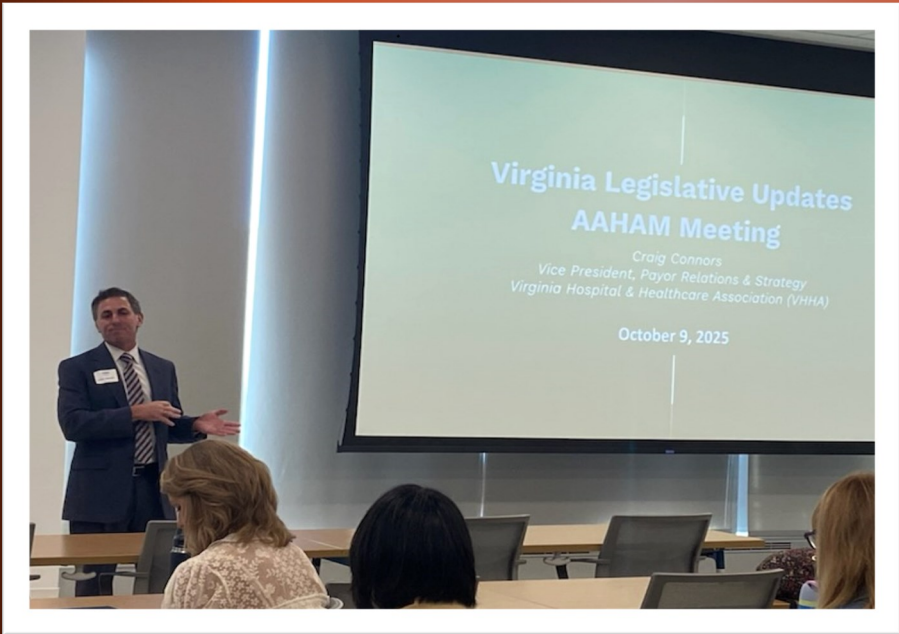
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Charlottesville Virginia Fall Meeting





Charlottesville Virginia Fall Meeting





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Charlottesville Virginia Fall Meeting





Charlottesville Virginia Fall Meeting

The Virginia Chapter of AAHAM 2025 Fall Payer Meeting & Legislative Updates

**Agenda
Thursday, October 9th**

UVA Northfork Town Center Four - 994 Research Park Blvd., Charlottesville, VA 22911

- 8:30 - 9:00 **Registration and Continental Breakfast**
- 9:00 - 9:15 **Opening Remarks & Updates**
Pam Cornell, CRCE, MHA, President, VA Chapter of AAHAM
- 9:15 - 10:00 **AAHAM National Updates**
Lisa Laudeman, CRCE, AAHAM National President
- 10:00 - 10:45 **Anthem BCBS**
Bernard P. Christmas, MHA Provider Relationship Account Mgr. Sr., & Jana Shakoor, Strategic Provider Account Director
- 10:45 - 11:00 **Networking Break w/Corporate Partners**
- 11:00 - 11:45 **Humana Military**
Steve Bentz MBA, FACHE, Director/National Capital Region
- 11:45 - 12:30 **Lunch and Networking w/Corporate Sponsors**

- 12:30 - 1:15 **Cigna**
Audrey Thompson, Provider Relations Executive & Catina Yates, Provider Relations Executive
- 1:15 - 2:00 **VA Legislative Updates**
Craig Connors, Vice President, Payor Relations and Strategy, VHHA
- 2:00 - 2:15 **Networking Break w/Corporate Partners**
- 2:15 - 2:30 **Closing Remarks**





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The Virginia Chapter of AAHAM Publications Committee is Seeking Committee Members!

No Experience Necessary!

As a member of the publication committee, you can earn AAHAM CEU's while collaborating with other Chapter members, vendors, and authors.

Writers Wanted!

Newsletters are published quarterly. Don't miss your chance to be read, recognized, and rewarded for your writing talent!

Submit articles or, express interest in participating on the Virginia AAHAM Publication Committee. Contact Amy Beech for information!

abeech@augustahealth.com





AAHAM Certification Options:

The AAHAM Certified Revenue Cycle Executive

The AAHAM Certified Revenue Cycle Professional

The AAHAM Certified Revenue Integrity Professional

The AAHAM Certified Revenue Cycle Specialist

The AAHAM Certified Compliance Technician

What are the AAHAM Exams?

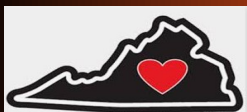


What is the AAHAM CRCE (Executive) certification?

Executive Certification is an extensive online proctored exam directed to all senior and executive leaders within the healthcare revenue cycle industry, to help equip them for strategic management of the business. This certification possesses the highest level of difficulty combining content knowledge of the business with critical thinking and communication skills.

What is the AAHAM CRCP (Professional) certification?

Professional Certification is an online proctored exam directed to supervisors and managers in the revenue cycle industry, to validate their knowledge and skills. This certification is for the individual who desires confirmation and recognition of their expertise and/or for those who aspire to the executive level certification.





What are the AAHAM Exams?

What is the AAHAM CRIP (Revenue Integrity Professional) certification?

The Revenue Integrity Professional (CRIP) is an online proctored exam directed to anyone in the revenue cycle industry to help ensure that facilities effectively manage their charge master, and bill and document appropriately for all services rendered to a patient. This certification requires an in-depth, working knowledge of various revenue cycle areas and proper skill sets needed to increase revenue and reimbursement for facilities. It also ensures that proper charging takes place to maintain compliance within the insurance payer programs.

What is the AAHAM CRCS (Specialist) certification?

Specialist certification is an online proctored exam that tests the proficiency of staff involved in the processing of patient accounts and to prepare them for the many details needed to perform their daily job duties.

What is the AAHAM CCT (Compliance) certification?

Compliance certification is an online proctored exam that thoroughly tests competencies in healthcare compliance for all staff involved in the processing of patient accounts. It is intended to meet the annual employee compliance training requirements and to support individuals with professional compliance responsibilities in both institutional (hospital, health system) and professional (physician, clinic) settings. It is intended to meet the annual employee compliance training requirements and to support individuals with professional compliance responsibilities in both institutional (hospital, health system) and professional (physician, clinic) settings and to prepare them for the many details needed to perform their daily job duties.



CONGRATULATIONS VIRGINIA CHAPTER!

Virginia AAHAM received recognition for
2nd in the Nation for National Membership in 2024!

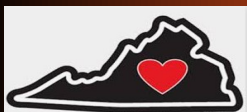
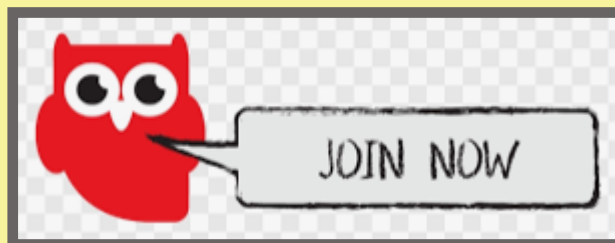
2025 VA AAHAM Membership Application

We are thrilled to be growing the Virginia Chapter of AAHAM. Visit our [online membership application](#) and payment options to join or renew your membership with the Virginia Chapter of AAHAM!

Take advantage of these important benefits...

- Problem solving and solution sharing with your associates
- Educational seminars & workshops, conference presentation materials
- Membership directory
- Chapter newsletter
- Reduced fees for chapter education events
- Interaction & networking with peers
- Preparation assistance for certification tests that demonstrate your professional skills
- Certification Training webinar slides and recordings

[Join VA AAHAM](#)





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Upcoming Events

National Patient Account Management Week

October 12-18, 2025

**Celebrating the Voices, Skills and Dedication
That Keep the Healthcare Revenue Cycle Moving Forward**

What is PAM Week?

National Patient Account Management Day was established on October 18, 1989 by a proclamation from the U.S. Congress when AAHAM (then AGPAM) sought to officially recognize healthcare administration management throughout the country. The 2025 National Patient Account Management Day will be part of a week-long celebration, October 12-18, by hospitals, physician offices and others involved with patient account management to recognize and honor the individuals engaged in healthcare administrative management.

This week is dedicated to honoring the exceptional individuals in healthcare administrative management. It's a time for managers to celebrate their teams, for the public to gain awareness of the profession, and for all of us to acknowledge our colleagues and ourselves. This year's special topics include:

- **Explore how empathy and communication enhance patient experiences and streamline processes.**
- **Focus on the importance of continuous education and skill development for professionals in the field.**
- **Celebrate the diverse backgrounds and experiences of professionals in the field and their contributions.**





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Upcoming Events

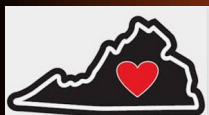
Virginia Chapter of AAHAM

Annual Winter Conference

December 10-11th, 2025 Kingsmill Resort, Williamsburg VA



Please be sure to watch out for email blasts with registration details for Virginia AAHAM's next Conference! As always, you can view our Events page on our website for upcoming events.





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Upcoming Events



AAHAM 2025 Annual National Institute
October 20 - 22, 2025 | Hilton Baltimore Inner Harbor, Baltimore





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Virginia AAHAM Executive Board 2024-2025



Chairperson of the Board
(Chapter of Excellence Committee)

Linda Patry, CRCE, Retired
Director, Patient Financial Services
Email: linpatry@gmail.com



President
(Committee Chairperson: Nominating Committee; Accounts Receivable/Third Party Payer Committee)

Pam Cornell, CRCE, Sr A/R Resolution Specialist
Mercury Accounts Receivable Services

Office: (571) 6003
Email: pscornell2001@yahoo.com



First Vice President
(Committee Chairperson: Membership & Chapter Development: Chapter Awareness)

Deanna Almond, CRCE, Business Analyst II
Mary Washington Healthcare
2300 Fall Hill Ave. Suite 311 Fredericksburg, VA. 22401

Office: (540) 741-7471
Email: deanna.almond@mwhc.com





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Virginia AAHAM Executive Board 2024-2025



Second Vice President

(Committee Chairperson: Education Committee; Government Relations Committee)

Cathy Price, CRCP, SVP of Client Development

RSource Healthcare
433 Plaza Real, Suite 255 Boca Raton, FL 33432

Office: (561) 245-4379

Email: cprice@rsource.com



Secretary

(Committee Chairperson: Publications Committee)

Amy Beech, CRCE, Patient Financial Services Manager

Augusta Health
P.O. Box 1000 Fishersville, VA. 22939

Office: (540) 245-7216

Email: abeech@augustahealth.com



Treasurer

(Committee Chairperson: Vendor Awards Committee)

Arlynn Flecker, VP of Compliance and Client Experience

Nationwide Credit Corporation
5503 Cherokee Ave, Suite 100 Alexandria, VA 22312

Office: (571) 499-4399

Email: Arlynn.Flecker@nccva.com





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Virginia AAHAM Executive Board 2024-2025



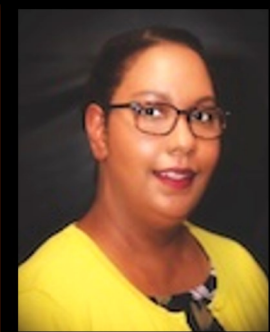
Appointed Board Member: SPONSORSHIP COMMITTEE
Owen Foley, Regional Business Development Manager
Penn Credit
Office: (717)- 441-5458
Email: Owen.Foley@penncredit.com



Appointed Board Member: CERTIFICATION COMMITTEE
Leanna Marshall, CRCE, Retired
Charlottesville, VA
Phone: (434) 962-8508
Email: marshallleanna86@gmail.com



Appointed Board Member: FINANCE COMMITTEE CHAIR
David Nicholas, CRCE, President
Mercury Accounts Receivables Services, LLC
Office: (703) 825-8762
Email: David@MercuryARS.com



Appointed Board Member: COMMUNICATIONS CHAIR
Emoni White
Sentara Health
Office:
Email: ewwhite82@live.com





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Virginia AAHAM Executive Board 2024-2025



Honorary Board Member

Linda McLaughlin, CRCE, Retired
Office: (804) 690-7282
Email: Linda.B.Mclaughlin@gmail.com



Honorary Board Member

Michael Whorley, CRCE, Retired
Virginal Insurance Counseling and Assistance Program (VICAP)
Office: (540) 470-0020
Email: Michael@Whorley.com



Committee Chairperson Student Membership Committee

Danielle Sadrack
Credit Control Corporation



Committee Chairperson Legislative Committee

Eric Summers, VP of Business Development/Channel Relationships
Wixcorp
Office: (608) 62802315
Email: Eric.summers@wixcorp.com





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CORPORATE SPONSORSHIPS



University of Virginia

Annuity Health

NCC

Elevate

Knowtion Health

Penn Credit

Mercury Account Receivable Services, LLC

Credit Control Corporation



Medical Account Management INC.

Key Bridge

RMC



MDS



Aspirion







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Platinum Sponsor


elevatepfs.com





ELEVATE
PATIENT FINANCIAL SOLUTIONS®

**A proven RCM partner
you can trust.**



PEER REVIEWED
by HEMA
FOR 15+ YEARS



2024
KLAS
ELIGIBILITY
ENROLLMENT
SERVICES
2025





Great Place
To Work
Certified
OCT 2023-OCT 2025

For over 40 years, ElevatePFS has built its reputation as a leading national revenue cycle management services provider trusted by hospitals and health systems across the country.

Our culture is built on doing the right thing, compassion for others, continuous improvement, and the pursuit of excellence. Our expert teams deliver best-in-class RCM solutions to healthcare providers nationwide using innovative, specialized technology to address the most complex challenges of the revenue cycle.





 Platinum Sponsor 




**CREDIT CONTROL
CORPORATION**
Cash Recovery Specialists






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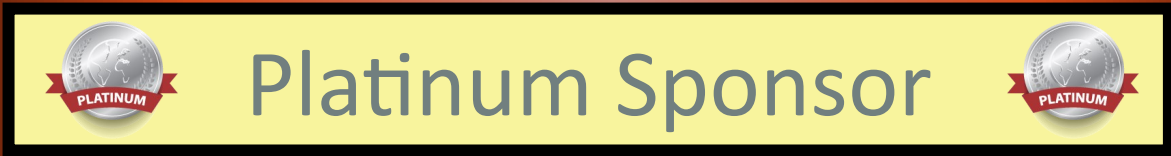
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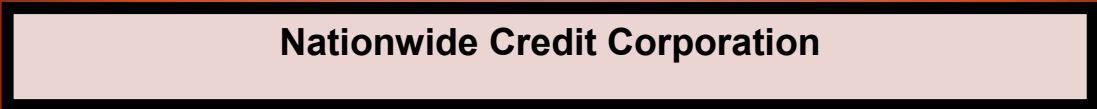
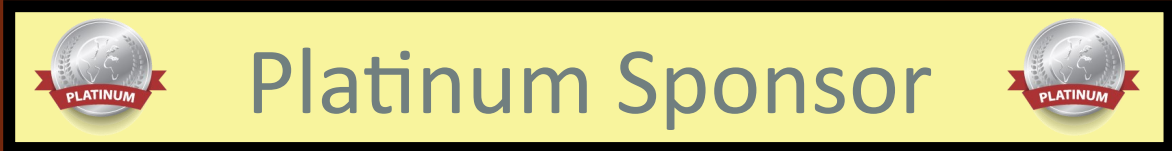


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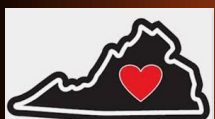
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High-Protein Pumpkin Cheesecake: Delicious Fall Dessert

Ingredients

6 oz cottage cheese

1 large [egg](#)

1 tsp [pumpkin pie spice](#)

3 tbsp [pumpkin purée](#)

2-3 tbsp powdered sweetener

1/4 tsp [vanilla extract](#)

[whipped cream](#) (optional, for topping)



Directions

1. Add the cottage cheese, pumpkin purée, egg, powdered sweetener, pumpkin pie spice, and vanilla extract to a food processor or blender.
2. Blend on high until smooth and creamy, making sure all ingredients are fully combined.
3. Pour the mixture into two greased ramekins, filling them evenly.
4. Bake at 350°F (175°C) for 15 minutes until the cheesecake sets but is still slightly soft in the middle.
5. Remove from the oven and allow the cheesecakes to cool to room temperature, then refrigerate for at least 1 hour before serving.
6. Top with whipped cream and a sprinkle of extra pumpkin pie spice for garnish.



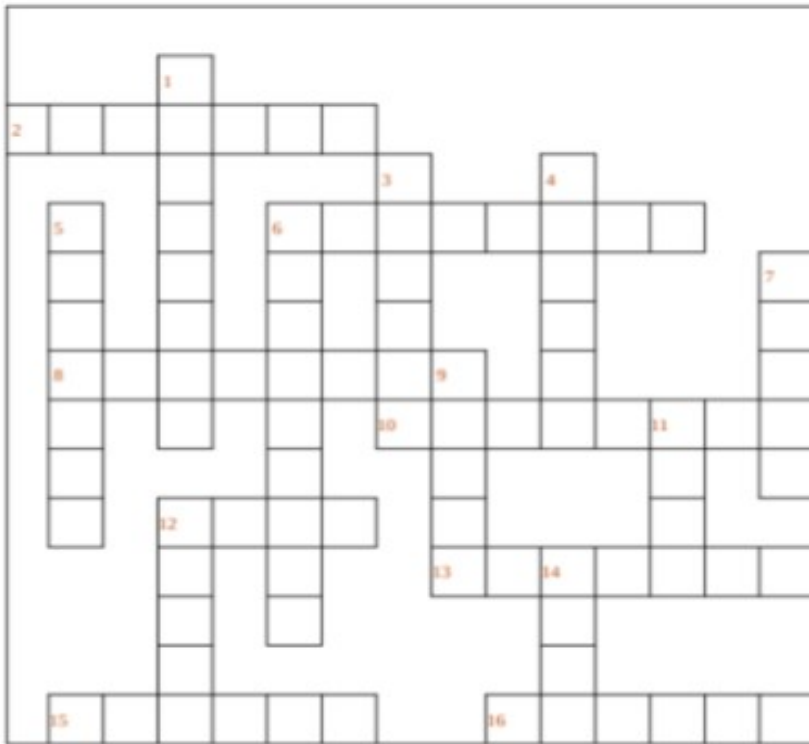


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Fall is Here!

Fall



Across

- 2 Halloween month
- 6 Rodent that hordes nuts
- 8 People at the first Thanksgiving
- 10 Thanksgiving month
- 12 Yellow vegetable that grows on stalks
- 13 To gather farm crops
- 15 Thanksgiving main dish
- 16 Falls from trees

Down

- 1 Sport played with a brown ball
- 3 Another name for Fall
- 4 a color and a fruit
- 5 Great for pies or for carving
- 6 Keeps birds away from fields
- 7 Nut from an oak tree
- 9 Birds fly _____ for the winter
- 11 Bundles of hay
- 12 Drink made from apples
- 14 Tool to clean up leaves





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What is AAHAM?

AAHAM is a premier professional organization for healthcare administrative management. Our goal is to provide quality member services and leadership in the areas of education, communication, representation, professional standards and certification. Virginia AAHAM was founded in 1982 as the American Guild of Patient Account Management. Initially formed to serve the interests of hospital patient account managers, AAHAM has evolved into a national membership association that represents a based constituency of healthcare professionals.

